

Gene Pabst
Public Works Department
1216 W. Nichols- Springfield, Mo. 65802

Recently we held a meeting to discuss our discharging issues. Our department maintenance personnel, our plumbing service and management staffs were included in the discussion. First, we had to identify the problem, restricted discharges (loose carbon, aquarium gravel and Styrofoam). Second, we had to find the cause, our drain covers were ineffective. The holes in the covers were too large, allowing carbon, gravel, and Styrofoam to slip down the drain. Over several years this buildup was significant. Third, we needed to find a solution. We unanimously decided that a dome shaped drain cover made of fine mesh would be best effective. Only fine particles and water will be able to pass through the cover, nearly eliminating any restricted discharges. We regret that the Public Works Department had to use valuable time and manpower to clean up our mess. However, we thank the Public Works Department for their quick action in helping to identify the problem, so it may not happen in the future.

219 N. Kentwood / 1669 E. St. Louis

FAX COVER SHEET

GENERAL PET INC.
1669 E. ST. LOUIS ST.
SPRINGFIELD, MO 65802

DATE: 5-11-01NUMBER OF PAGES: COVER PLUS 1TO: Gene PabstFROM: Terry Lewis

PHONE: 417-865-8776

FAX: 417-865-9555

FAX: 417-864-1918RE: Warehouse drains

REMARKS:

☐ URGENT☒ FOR YOUR REVIEW☐ REPLY ASAPAll seems to be okThanks for the helpTerry Lewis
General Pet Inc

THANKS

1669 E. St. Louis

Memo

To: File – General Pet Incorporated
From: Gene Pabst
CC: Randy Lyman, Wayne Latimer, Jackie Lee, Bob Riley
Date: 05/02/01
Re: Sanitary sewer line blockage from Tropical Fish Operation.

On May 2, 2001 (1:30 P.M.) I contacted Mr. Terry Lewis, Operations Manager for General Pet Incorporated, to discuss the recent problem with gravel in the sanitary sewer. I explained to Mr. Lewis that the gravel from their tropical fish operation was getting into the City sanitary sewer and causing a problem. Mr. Lewis was aware of the recent problem because their private sanitary sewer line was blocked over the past weekend. I told Mr. Lewis that we had a similar problem approximately one year ago. Since this appears to be more than a one-time situation, I told him that General Pet needs to come up with a way to stop the gravel from entering the sanitary sewer. Mr. Lewis said that they had gravel as well as pieces of styrofoam blocking their line. He said that he thought their employees pull up the floor grates when they clean out the fish tanks once a week. Mr. Lewis said that he would get with his plumber tomorrow to decide how they can correct this problem. I told Mr. Lewis that I would need something in writing explaining how they plan to correct this situation. I also told Mr. Lewis that since this has occurred a couple of times, in the future the City would bill them for any costs associated with similar problems in the sanitary sewer.

Mr. Lewis asked if he was going to get a fine for all of the water that ran down the street and into the storm sewer when their line was blocked. I told him that Missouri Department of Natural Resources handles any discharge to waters of the State. He stated that he wanted to know in case General Pet has a problem in the future.

We also discussed their sanitary sewer bill. I told Mr. Lewis that in the past we gave them a credit for water that was shipped out with the fish. I told him that they stopped sending in bag counts several years ago but if he wanted to receive a credit in the future he would have to send in bag counts monthly. He indicated that he would probably do this.



TERRY LEWIS
OPERATIONS MANAGER

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